TRAFFORD COUNCIL

Report to: Accounts and Audit Committee

Date: 25 September 2014

Report for: Information

Report of: Director of Finance

Report Title

Budget Monitoring Investigation – Action Plan

Summary

At its previous meeting on 6 August 2014, the Accounts and Audit Committee received a report setting out findings from the investigation relating to the Council's budget monitoring arrangements. The report set out the findings, conclusions and recommendations from the review.

In response to the recommendations made in the report, together with additional measures requested by Members, an Action Plan has been agreed to address specific issues raised.

For each recommendation, details are shown of the action planned, officer responsibility and associated timescales.

Monitoring of progress against this Plan will take place to ensure agreed actions are implemented and details of progress will be reported to future Committee meetings.

Recommendation

The Committee is asked to review the Action Plan and note that updates on progress against the Plan will be reported at future meetings as appropriate.

Contact person for access to background papers and further information:

Name: Ian Duncan, Director of Finance

Extension: 4238

Background Papers: None

Budget Monitoring Action Plan

RECOMMENDATION	ACTION PLANNED	RESPONSIBILITY	TIMESCALE
The responsibility, accountability and control in respect of care budgets must be clearly identified as a matter of urgency and agreed with the Chief Executive, Corporate Director	Budget managers to be realigned and documented through Business Delivery	Mark Astbury/ Linda Harper/Diane Eaton	Completed August 14
CFW and Director of Finance.	 A Finance Business Delivery Sub Group to be established to hold budget holders accountable 	Diane Eaton/Linda Harper	Completed August 14
	Monthly reporting will be presented to new Business Delivery Finance Sub Group, allowing time for comments and escalation of areas of concern to be evaluated and analyse	Mark Astbury Diane Eaton / Linda	To Commence Sept 14 To be finalised Sept 14
	 Above to be confirmed with Chief Executive, Corporate Director and Director of Finance 	Harper	оори 14

The terms of reference / roles of groups and	Terms of reference for Business	Deborah Brownlee	Completed
teams in CFW Adults (including Business Delivery Group and SLT) must be formally documented in terms of their respective roles	Delivery Groups across children's and adults to be aligned with SLT expectations.		August 14
in relation to managing and controlling budgets. This should include their purpose/role, who attends from both service and finance teams and the requirements of	Business delivery Finance Sub Group established	Diane Eaton/ Linda Harper	Completed August 14
the groups/teams in terms of the content and frequency of financial information to be reviewed. There must be complete clarity and transparency in relation to who has prime responsibility for monitoring, managing financial control and providing assurance to the Corporate Director and Director of Finance.	 Budget holders realigned Monthly reporting process agreed with timetable of one to ones for all budget holders with finance leads prior to completion of budget report 	Mark Astbury	Completed August 14
	All to be reviewed by Director of Finance and Audit & Assurance Manager	lan Duncan / Mark Foster	September 14
The disconnect in the monitoring of the Learning Disability recovery plan has contributed significantly to the overall position.	Investigation Terms of Reference established to include the Learning Disability Recovery Plan	Joanne Hyde /Deborah Brownlee	Completed
The impact of the arrangements in place should be considered in the further investigation.	New Learning Disability Sub Group to be established	Linda Harper /Diane Eaton	Completed August 14

	Spreadsheet tracking all savings at case level to be established	Mark Asbury /Gemma O'Connell	Complete and on-going
Budget monitoring and reporting processes must be changed as a minimum to include the following improvements:			
 SLT in CFW must be provided with a summary of the exact budget information reviewed by the Business Delivery Groups each month and the main assumptions used to forecast the year end position; The monthly financial monitoring 	The full budget monitoring report to be presented to Business Delivery Group including line by line accounts. Summary of findings to be presented to SLT with an audit trail to public budget monitoring report	Mark Astbury/Diane Eaton/Linda Harper	First report to be present Sept 14
information produced by Finance must be distributed to relevant budget holders prior to Business Delivery Group meetings. When this is not possible it should be	Timetable of reporting established	Joyer Gibson	Complete
available for further review / action following the meeting;	Budget holder one to ones established and timetabled for Sent budget report evals.	Linda Harper/Diane Eaton	Complete and on going
The Business Delivery Group must ensure adequate time is provided for the monthly budget review and the minutes of this meeting must clearly set out the key points	 Sept budget report cycle Set agendas to be agreed Escalation process will flow 	Mark Astbury/Diane Eaton/Linda Harper	Established and on-going

of the agenda item discussed, including assurances and key actions required as an outcome of that meeting; • The Business Delivery Group must also receive, review and agree information formally reported as part of the monthly revenue budget monitoring reports to ensure that there is an awareness of details reported and also to provide challenge to any assumptions being made in respect of financial forecasts.	 into CFW SLT (to be tested in Sept) Budget reporting process agreed Timetable to be tested in Sept All meetings are formally serviced and recorded 		Sept 14
Budget holders within Adults must have adequate input into and ownership of budget planning processes, understand the	Training set up for budget holders	Mark Astbury	Sept 14
compilation of the budget and have the opportunity to provide challenge in the budget setting process; this includes liaison with Finance to agree/understand the different elements of the budget e.g. changes made	 Process for identifying and forecasting and allocation of assigned funds for Demographic Factors being reviewed currently 	Darren Wagstaff, Diane Eaton, Mark Astbury	Sept 14
due to demographic factors, legislative changes and any other assumptions which are relied upon for budget forecasting.	 Agreements made that all changes to budgets must be agreed through Business Delivery Group and SLT 	Mark Astbury/Diane Eaton	Complete

Priority must be given to the development of the Liquid Logic IT system so that it is developed on time and the benefit of timely reports on activity and finance can be gained at the earliest opportunity. In the interim, there needs to be a short term solution to link demand with impact.	 Monthly reporting from Liquid Logic project into SLT, Councillor Young updates in place Exception reporting to CMT re any timeline changes in place to CMT 	Diane Eaton Deborah Brownlee	In place In place
	 Historic data from IT system extracted to establish trends for monitoring with budget holders on a monthly basis. 	Mark Astbury / Diane Eaton	In place and on- going
Whilst it is recognised that there may be a need for minor local variances in how staff from respective Finance Teams support budget holders, a clearly established framework must be put in place to ensure that there is a consistent approach across the Council and that budget holders are clear about the level of service that they should receive from finance staff and therefore be clear about their responsibilities and their ability to challenge Finance colleagues.	Guidance will be drafted and consulted upon via Departmental Management Teams CMT to approve final version	Ian Duncan / Ian Kershaw	In place by November 2014
Financial Management must ensure that staff are aware of, and operate, an escalation policy which would include both specific financial reporting arrangements and the	Staff will be reminded of existing whistleblowing policy and how to escalate financial concerns	Ian Duncan	September 2014

Council's Whistleblowing Policy, to allow any finance related concerns to be raised at an early stage.			
Current budget monitoring and reporting arrangements must be strengthened as follows:	Already actioned in part	Ian Duncan / Ian Kershaw	October 2014
 For demand led budgets in particular, there must be a commentary on service activity which provides a link to financial performance; Major assumptions used to forecast the financial position to the end of year must be included in all budget monitoring reports; Monitoring must be against gross expenditure and gross income, i.e. there must be no 'netting off' when explaining main budget variations; Senior managers and directors must be given the time and opportunity to comment on the content of the budget monitoring reports before publication; 	All budget holders and finance staff to be advised of revised standard of reporting. Existing timetable for production of monitoring reports to be reviewed and agreed by CMT		

Assumptions underpinning budgets must be reviewed each year to ensure that up to date assumptions are included as part of budget setting and subject to monitoring through the year.	Assumptions will be stated in budget planning reports and monitored via monthly reports during the year	Ian Duncan / Ian Kershaw	September 2014
To ensure that budget holders are clear about their roles and responsibilities, the following actions must be taken: • a basic checklist of budget holders' responsibilities must be documented and circulated across the Council as a reference point for all budget holders. This will ensure that relevant officers have the guidance needed, they are aware of their role and that of Finance Services within the budget monitoring process and there is adequate accountability. • as a minimum, for 'high risk' areas of the budget (to be determined by Corporate Directors and Director of Finance,) a training programme is developed and delivered as a priority.	CIPFA and external auditor to be consulted on best practice for roles and responsibilities and for training programmes	Ian Duncan / Ian Kershaw / Mark Foster	November 2014
Financial Management should research latest best practice on forecasting adult care demands at peer councils in considering arrangements going forward.	Metropolitan, Unitary and London authorities to be contacted via Society of Municipal Treasurers for examples of best practice	Ian Duncan	October 2014

Financial Management should consider introducing new checks and balances to add to verifying the accuracy of budget monitoring, including all assumptions made.	Evaluation of options and benefits to be carried out	Ian Duncan / Ian Kershaw / Mark Foster	October 2014
The format of budget monitoring of CFW be changed to split it back into the three main components of Adults, Children and Public Health, with a brief overarching set of consolidated figures.	Actioned	Ian Duncan / Mark Astbury	August 2014